



Our Services

Preventive Maintenance

Each laser will receive a Preventive Maintenance (PM) check(s) to maintain compliance with your annual PM schedule. Any additional charges will include all parts.

Power, physical and electrical safety check

Each laser will receive a Power, physical and electrical safety check(s) to maintain compliance with your annual PM schedule. Any additional charges will include all parts.

Field Service Call

A Field Service Call is paid for as it is incurred. The initial daily rate is based on the first 8 (eight) hours incurred for a repair. Subsequent hours after the initial rate are billed at a half day or a second day, full day rate in order to decrease the total expense to you if the repair exceeds 8 hours.

Rental Laser

A Rental Laser can be scheduled if one of your lasers goes down with a major repair. Your cases can remain on your OR schedule and proceed without rescheduling. If you call us before Noon, you can rent a laser to use the next day, with or without technician support.

Full Labor

Full Labor coverage will allow you to blanket your laser with full labor coverage. Therefore, the laser's labor charges will be covered in full. You will have unlimited service call coverage during the contract period. Any additional charges will include all parts.

Flex Labor

Flex Labor will allow you to blanket the laser of your choice with full labor coverage, at any time during the contract. This labor option can be purchased ahead of time, but not designated to a specific laser until needed. Therefore, a troubled laser's labor charges will be covered in full. You will have unlimited service call coverage during the contract period.

Full Parts, Full Labor

Full Parts, Full Labor coverage will allow you to blanket your laser with full parts and labor coverage. Therefore, the laser's parts and labor charges will be covered in full. You will have unlimited service call coverage during the contract period. The laser is required to meet manufacturer specifications prior to initiating a contract.